

Milizie 76 Gallery

Our initiatives and health protocols for a safe environment where you can enjoy your stay to the fullest (in accordance with the Prime Ministerial Decree of 20 May 2020).

1. Advanced digital services



To minimize interaction and direct contact, we offer all our guests several digital solutions

- FastPass** - online service for check-in and check-out.
- Online guest services** - digitization of all information regarding the Guest house and its services.
- Digital Guest Relations Service** for immediate communications with Guest house staff.

2. Improved hygiene and sanitation protocols

We follow hygiene protocols based on health standards approved by the World Health Organization.



- Cleaning of surfaces in the common areas** - the common areas of the Guest house are sanitized in line with the protocols, the products and the recommended sanitary frequency.
- **Room sanitation** - we use highly effective cleaning products on all surfaces, objects and furnishing elements, and tested protocols for washing fabrics. We use cleaning products and practices in line with the required protocols.

3. Social distancing rules

Our Guest house follows all the protocols that ensure the social distancing required when interacting with others.



4. Personal protection protocols and devices

We offer safety devices to all our guests, staff and suppliers during their stay.

- Safety and sanitation devices for guests.**
- Employee protection** - all our employees have access to the equipment necessary to carry out their work with the highest health guarantees.
- **Compulsory equipment for suppliers** - all suppliers must take the necessary security measures.



5. Air quality purification protocols

We observe the strictest standards of purification and sanitization of ventilation and air conditioning systems.

- Air quality** - we are increasing the frequency of inspections on ventilation systems and decontamination protocols.



6. City Connection Consulting Service

We provide an online consulting service for our guests, which allows them to visit destinations safely.

- Information on healthcare facilities** - we will include data and contacts from local hospitals and pharmacies.
- **Transport and delivery options** - with recommendations based on personalized security measures in accordance with the indications of the local authorities.